

NESD SHRM PRESENTS:





We've all experienced it. An employee is dealing with a personal issue, and soon it is affecting others in the organization. When employees bring their personal concerns with them to the workplace - such as strained relationships, financial worries, depression, family issues, bullying, illness, substance abuse and more – they aren't focused on their work, risks of accidents and tension increase. You and your supervisors won't want to miss this helpful presentation. After participating in this training, you and your supervisors will be able to assist employees needing intervention, and will know how to help them in the most effective manner.



About the presenter:

Tim Heerts, M.A. is a Trainer/Consultant with Avera EAP. He is a Certified Employee Assistance Professional with 30 years' experience in the EAP and mental health fields. His goal is to prepare employees and supervisors to act effectively and confidently when the stakes are high. He has delivered hundreds of presentations to businesses to enhance productivity and safety.

RSVP by 5/5/17 at the chapter website: (under the "events & Education Tab")

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FREE for NESD SHRM Plus Members \$10 for NESD SHRM Basic Members \$20 for Non-NESD SHRM Members This program has been submitted to HR Certification Institute for review.

