# State Conference Ramkota River Center Pierre, SD April 30 – May 2, 2024

https://sodak.shrm.org

Dive into a reservoir of compelling speakers as we unveil a captivating lineup discovered from the depths of the river! Join the SoDak SHRM State Conference to undergo a leadership transformation, gaining fresh insights to navigate the ever-changing conditions and daily challenges that lie in our wake.

Embark on an enriching journey with our exceptional and diverse array of keynote speakers and breakout sessions.

Our final prize drawing will be held at the end of the conference, and you must be present to win. The final prize is a one day guided fishing package for two worth \$500, or you may choose the \$500 in cash!

- ✓ Conference attire is business casual.
  - ✓ Don't forget your business cards.







May 1 from 9:00 a.m. to 3:00 p.m. – FREE headshot will be available!

## Schedule

Tuesday, April 30, 2024		
12:00 p.m. (noon) - 4:30 p.m.		Registration & Vendor Setup
1:00 p.m.		Welcome - Mayor Gloria Hanson & Mayor Steve Harding
		Keynote: What's Wrong With You?
1:30 p.m.		Dr. Suzie Kalsow
2:45 p.m.		Break
•		Cost of Avoidance - Dr. Suzie Kalsow
3:00 p.m.		
		Documenting Employment Actions - Jason Sutheimer
		Increase Your Multiplier Moments: How Shifting Your
		Leadership Behavior Can Ignite the Performance of Your
4.00		Team - Jackie Payne
4:00 p.m.	TI 5: 1 II	SHRM Update - Jenny Locanthi
5:30 p.m.	The Fieldhouse Sports Bar	Dinner and Trivia Entertainment Provided
	(2013 Eastgate Avenue,	
	Pierre)	
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Wednesday, May 1, 2024		Util(C) A Burelifert
8:00 a.m.		Breakfast  Koungto: Timpless Tooms
0.20		Keynote: Timeless Teams
8:30 a.m.		John T. Meyer
10:00 a.m.		Break
		Culture as a Driver for Bu <mark>ilding Bette</mark> r Workplaces -
10:30 a.m.		Jenny Locanthi
		Effective Talent Acquisition in a Competitive Market - Jason
		Sutheimer
	H	Job Fit Matters - Stop Trying to Hammer a Round Peg Into a
	<del>''''                                 </del>	Square Hole - Craig Lloyd
11:45 a.m.		Lunch with vendors
		Busting the Myths: Unveiling the Truth About the Workforce -
12:45 p.m.		Marcia Hultman
		Critical Conversations in a Soft Society - Julie Plunkett
1:45 p.m.	Break	
2:15 p.m.	Unconscious Bias - Nancy Walker	
		The Cycle of Burnout - Trisha Dohn
		Keynote: Disruptive Technologies in Human Resource
3:15 p.m.		Management - Dr. Deb Tech & Dr. Brenda Merkel
4:45 p.m.		Vendor Gifts
F 00	D.(1.   D. 0.0.11)	State Council Meeting
5:30 p.m.	Drifter's Bar & Grille	Evening Social & Dinner
TI 1 00 0000	(325 Hustan Ave, Ft. Pierre)	
Thursday, May 2, 2024		
8:00 a.m.		Breakfast
		Attorney Panel - Bring your employment law questions for
		our talented attorney panel!
8:30 a.m.		Chris Hoyme, Melanie Carpenter, & Julie Johnson
10:00 a.m.		Break
		Keynote: "Catching Keepers": Building Connections for Now
		& Later
10:15 a.m.		Coach Steve Steele
11:45 a.m.		Closing Remarks/Grand Prize Drawing

#### **Conference Keynotes & Breakouts:**

Dr. Suzi Kalsow – "What's Wrong with You?" This presentation looks at behavior styles and how understanding ourselves, and others leads to better business results and better relationships.

John T. Meyer – "Timeless Teams" Why do great teams stay great? How do they get on the same page? What do they have in common that we can learn from? This is an interactive session with a Team Toolkit takeaway!

Steve Steele – "Catching Keepers" How do we attract the best to join our team? How do we keep our best on our team? Coach Steele discusses how an actionable inclusive mission, empathetic planning, personal touch, and memorable moments can help you recruit & retain the best in the business.

# CONNECTIONS

Dr. Deb Tech & Dr. Brenda Merkel – "Disruptive Technologies in Human Resource Management" – This session focuses on improved management of the workforce with the incorporation of disruptive technologies, with an emphasis on Artificial Intelligence (AI). Tools, issues, and opportunities regarding AI in the human resource field will be presented. The session will culminate by providing practical advice for future implementation.

#### **Breakouts**

Dr. Suzi Kalsow – "Cost of Avoidance" – Leaders who ignore issues of performance or behavior create an unhealthy culture that leads to low morale, poor performance, and wasted resources. This session discusses the impact of avoidance and what it takes to create a healthy, honest culture that builds loyalty and improves business results.

Jason Sutheimer, Director of Human Resources, North Dakota Department of Environmental Quality. SHRM Membership Advisory Council Representative for South Dakota. – "Document Employment Actions" – We hear the importance of documentation every day, but how do you do it effectively. The goal of proper documentation is to create a record of facts, situations, and the actions your organization has taken regarding employment matters. This session will focus on the importance of documentation, the issues with lack of documentation, how to properly document employee actions to facilitate performance management and protect your organization for potential litigation and create accurate records for historical perspectives.

"Effective Talen Acquisition in a Competitive Market" – The current labor market is more complex and challenging for organizations than ever. We are in a time where talent lacks the skills necessary for the modern workplace, the incoming workforce cannot replace the current workforce, prime-age workers are leaving the workforce, and public policy is negatively impacting willing immigrants. The session will focus on better understanding the current talent market, understanding tools organizations should implement to create effective talent acquisition and employee retention program; increase candidate pools in a complex and challenging environment; improve your position as an organization of choice for current and potential employees.

Jackie Payne – "Increase Your Multiplier Moments: How Shifting Your Leadership Behavior Can Ignite the Performance of Your Team" – According to research, the majority of today's leaders will offer either multiplier or diminishing moments as they lead a team.

Those who lead as Multipliers amplify the capabilities of people around them, and other leaders who may "accidentally diminish" can inadvertently drain energy and suppress the intelligence of those they lead. Studies have shown that Multipliers get more from their teams -- more intelligence, more creativity, more capability -- which in turn leads to higher engagement and greater overall business success.

In this session, Jackie Payne from FranklinCovey will share how to maximize the "Multiplier Effect" by implementing key behavior shifts designed to foster an environment in which people are energized, engaged and willing to give their best. With take-aways from Liz Wiseman's book, "Multipliers: How the Best Leaders Make Everyone Smarter," you'll learn how to become a Multiplier and rekindle your team's energy and enthusiasm as you engage them in achieving stronger results. When you lead as a Multiplier, your team's innovative and bold thinking will help you all break through to new levels of performance.

Craig Lloyd, Wiseman Strategies – "Job Fit Matters – Stop trying to hammer a round peg into a square hole" - In this session, we will explore how understanding the demands of the job helps you better attract and hire employees who are the right fit for the work. We will identify how to avoid the pitfalls of hiring a person for their resume and unlock the secret to how to attract the right candidates and hire the best fit for what the company needs.

Marcia Hultman, Department Secretary, Department of Labor & Regulation – "Busting the Myths: Unveiling the Truth About the Workforce" – Secretary Hultman shares insights into labor force numbers and other economic indicators. Additionally, she will share the state's strategic efforts to build South Dakota's workforce, including training and retraining, recruitment, and retention.

Julie Plunkett, Leadership Coach and Human Resources Consultant – "Critical Conversations in a Soft Society" – Join us for a breakout session that explores the dynamic terrain of leadership and management in today's world. Gone are the days when yelling and screaming were tolerated methods of addressing performance issues. Today, even the smallest details like pronouns can have a big impact.

In this session, learn how to lead effectively in the modern workplace by mastering crucial conversations in a more nuanced society. Discover strategies to attract and retain top talent in the face of staffing challenges.

We'll also discuss how to address behavior and performance concerns with finesse, ensuring a positive and productive work environment. This program will provide you with the essential skills needed to thrive in the ever-evolving workplace.

## CONNECTIONS

Nancy Walker, M.S. – "Unconscious Bias" – Unconscious bias can affect workplaces and organizations. It can introduce unintentional discrimination and result in poor decision-making. Unconscious bias can be a huge setback in creating a truly diverse and inclusive workplace. This presentation will address best practices in interviewing and provide strategies on how to tackle unconscious bias in the workplace.

Trisha Dohn, Founder/CEO, Well365, Corporate Wellbeing Expert – "The Cycle of Burnout" – Leaving stress and returning to the same situation will prolong a cycle. We often think that taking breaks and avoiding distractions are solutions. In this presentation, we will help you address what is leading to your stress and provide resources and tools to restructure your life to best tackle how to continue to minimize the stressor in your life.

Jenny Locanthi, SHRM-SCP, Field Services Director, Member Relations

SHRM Update - SHRM is a member-driven catalyst for creating better workplaces where people and businesses thrive together. As the trusted authority on all things work, SHRM is the foremost expert, researcher, advocate, and thought leader on issues and innovations impacting today's evolving workplaces. With nearly 340,000 members in 180 countries, SHRM touches the lives of more than 362 million

workers and their families globally. In this brief SHRM update, attendees will learn about SHRM's strategic initiatives for 2024 and how to leverage membership to its full potential.

"Culture as a Driver for Building Better Workplaces" - This session will delve into the intricate dynamics of workplace culture, emphasizing its profound impact on organizational performance and employee satisfaction. We will explore workplace culture in terms of five key dimension: equitable leadership practices, career fulfillment, good manager communication, work/life integration and respectful workplace interactions. Participants will learn about actionable strategies for strengthening the workplace culture in their organization.

#### Learning Objectives:

- 1. Understand the significance of workplace culture in organizational effectiveness and employee retention.
- 2. Identify the five key dimensions of a positive workplace culture.
- 3. Discuss 3 proven strategies for cultivating a stronger and more positive workplace culture.

Christopher Hoyme, Jackson Lewis, Omaha. Chris represents management nationwide in all facets of employment litigation.

Melanie Carpenter, Woods Fuller, Sioux Falls. Melanie helps businesses protect and manage their workforce in today's challenging employment environment.

Julie Johnson, M.A. J.D., Registered lobbyist and SoDak SHRM Legal Representative.



#### **Tuesday Evening Event**

The Fieldhouse - 2013 Eastgate Avenue, Pierre

\*Transportation provided



Kick off the week at our Welcome Angler Party at the Fieldhouse, enjoy a provided dinner and engage in a friendly competition among HR professionals. Ignite your competitive spirit with some trivial.

Welcome Trivia Angler Party – a night of fin-flipping fun for esteemed guppies and great whites alike. Will you sink or swim in the vast ocean of knowledge? There's only one way to find out! So, grab your snorkels and flippers, and get ready to dive right in!

## CONNECTIONS

Wednesday Evening Event

Drifters Bar & Grille - 325 E Hustan Ave, Fort Pierre

\*No Transportation provided



After a day filled with capturing great ideas, gather with your fellow anglers at Drifters Bar & Grille for an evening of networking and camaraderie. Set against the scenic backdrop of the river, Drifters offers the perfect spot to unwind with a drink, enjoy a delicious meal, and share insights.

#### **Accommodations**

Ramkota Hotel

920 W Sioux Ave

Pierre, SD

(605) 224-6877

**Block Under: SHRM** 

Rates: \$99 per night

AmericInn

312 Island Drive

Ft. Pierre, SD

(605) 223-2358

Central SHB

(no special rate/room block)

Holiday Inn Express & Suites

110 Stanley Road

Ft. Pierre, SD

(605) 223-9045

Rates: \$107 per night

#### **Registration Information**

**South Dakota Affiliate Chapters:** 

Aberdeen Area HRA

#####

**HRCI** and SHRM

Recertification Credits Pending

**Northeast SD SHRM** 

Black Hills SHRM

**Sioux Empire SHRM** 

**Brookings Area HRA** 

Southeast SD SHRM

**Central SD SHRM** 

## CASTIN

#### **Registration Fees**

Type	<b>Early Registration</b>	After 3/31/2024
3 Day Registration	\$300	\$350
Tuesday only	\$150	\$175
Wednesday only	\$200	<b>\$225</b>
Thursday only	\$150	\$175
Full-time Student	\$150	\$175
Extra meals	\$25	\$25

<sup>\*</sup>Each attendee is required to register, multiple attendees from your organization must register separately.

#### **Register Here**

<u>Cancellation Policy:</u> 50% refunded if cancellation received by March 31<sup>st</sup>. No refunds after March 31<sup>st</sup>. Cancellations MUST be in writing and sent to: <a href="mailto:smennenga@watertownmu.com">smennenga@watertownmu.com</a>

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#### **Bait and Tackle Sponsor (\$1,000)**













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